



Town of Fairfield

Fairfield Senior Center
100 Mona Terrace

Fairfield, Connecticut 06824
Human & Social Services

(203) 256-3166
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ADA Service Requirements

The Americans with Disabilities Act of 1990 regulations (37 CFR Subpart G) identify specific services requirements applicable to public and private entities providing transportation service, including but not limited to the following:

1. **Maintenance and Accessible Features:** Fairfield Senior and Disabled Transportation must maintain in operative condition the features required to make facilities and vehicles accessible to individuals with disabilities. These features include lifts, ramps, securement devices, elevators, signage, and systems to facilitate communication. All accessibility features must be repaired promptly
2. **Lift, Securement and Deployment Use:** Fairfield Senior and Disabled Transportation service must have a securement system for wheelchairs. Drivers may require that wheelchair users permit their wheelchairs to be secured, but may not deny service on the grounds that a wheelchair cannot be secured. Drivers may not require a wheelchair user to transfer to another seat. Drivers must provide assistance upon request or as necessary with lifts, ramps, and securement systems. Drivers must permit individuals with disabilities who do not use wheelchairs to use vehicle's lift or ramp.
3. **Lift Deployments at Any Designated Stop:** Fairfield Senior and Disabled Transportation must not refuse to permit a passenger who uses a lift to disembark from a vehicle at any designated stop, unless the lift cannot be deployed, the lift will damage if it is deployed, or temporary conditions preclude the safe use of the stop by all passengers
4. **Service Animals:** Service animals are permitted on the bus provided they are kept secure by the owner (short leash or held on lap) and they do not provide a safety hazard to other passengers or staff (aggressive behavior, defecation, open wounds or offensive odor).
5. **Respirators or portable oxygen:** Respirators or portable oxygen tanks are permitted on the bus provided they are secured either by attachment to a secured wheelchair or by seatbelts, bungee cords or other means to insure there is no danger due to inadvertent movement while the bus is moving.
6. **Adequate Time for Vehicle Boarding:** Adequate time will be provided for individuals with disabilities to board or disembark a vehicle. This ensures that passengers with mobility needs have the time and space necessary to safely enter and exit the vehicle.

Additional regulations and guidance may be found by going to the Federal Transit Administration's (FTA) website: http://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/part-37-transportation_services-individuals-disabilities